Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

Tariff & Costing-CM Section, Corporate Office, 1st Floor, Bharat Sanchar Bhawan, H.C. Mathur Lane, Janpath, New Delhi - 110 001. Tel. No.011-23037109/200 Fax No.011-23329125



Date: 25.11.2011

No.26-07/2011-T&C-CM

Circular T&C -CM No. 89/11-12

Sub: Migration charges under mobile services -reg.

Kindly refer to this office order of even No. dated 03.06.2011 vide which Migration Vouchers of different denominations were prescribed for easy migration from one plan to other (except Pyari Jodi & Student Power). Since as per TRAI direction dated 1st September 2011, migration from one plan to other should be free, it has been decided by the Competent Authority not to charge any amount from customer for migration from one plan to other.

- 2. The migration may be facilitated through SMS, IVRS, C-Top-up or any other means (subject to technical feasibility) **free of cost**.
- 3. All other terms and conditions will remain same.
- 4. The above tariff will be effective from <u>01.12.2011</u>. Tariff reporting to TRAI is to be made by the LSAs in accordance with letter/order No.16-8/2009-T&C dated 03.11.2011, 22.11.2011 and orders issued from time to time on this subject.
- 5. This may be brought to the notice of all concerned for taking necessary action in this regard.
- 6. The impact of above tariff revision needs to be analyzed and feed back submitted on monthly basis to BSNL HQ for future reference on Fax No. 011-23329125 and e-mail tariffcmcobsnl@gmail.com.

בּגיין אַ אַבּאַלּאַנּמּץ (R. K. Maheshwari) Asstt. General Manager (T&C-CM) Ph No.011-23037109

Τo

All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/E/HR/F, BSNL.
- 3) ED-F/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) for making necessary update in website and place in news item.
- 6) Sr.GMs (Marketing)/(Sales)- for marketing initiative
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) Director General P & T Audit, Delhi- 110054.
- 9) OL Section -for Hindi version.
- 10) Guard file.

(Subrat Kumar Mohakud) Dy. Manager (T&C)